

## [FAQ]

# Why is the live view limited to 60 seconds when accessing GV-Cloud Cameras in different LAN?

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### Applied to

GV-Cloud Series

### Question

Why is the live view limited to 60 seconds when accessing GV-Cloud Cameras in different LAN?

### Answer

When cloud license is expired, access to live view is limited to 60 seconds if the camera is in different LAN. To acquire cloud license, click Purchase in the top-right corner of [myGVcloud Portal](#).